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INTERNATIONAL CERTIFICATION OF QUALITY

ICQ STANDARDS MANUAL

Foundational framework of the ICQ Management Systems Standards

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ICQ Standards Manual

Version 1.0

Preface

The *ICQ Standards Manual – Version 1.0* represents the foundational framework of the ICQ Management Systems Standards. This manual has been developed to provide organizations, auditors, consultants, and training providers with a unified reference that aligns with global best practices while maintaining the flexibility required for regional and sector-specific needs.

ICQ Standards are designed to be:

- **Clear and practical** for organizations of all sizes
- **Aligned** with internationally recognized ISO standards
- **Adaptable** to GCC and MENA regulatory environments
- **Structured** to support certification, auditing, and continuous improvement

This manual introduces the ICQ Standards Categories, numbering structure, and comparative mapping with ISO standards. It serves as the official reference for all ICQ-related certification, training, and auditing activities.

ICQ Services remains committed to advancing quality, safety, security, and organizational excellence through accessible and credible standards.

1. Introduction

The **ICQ Standards Manual – Version 1.0** establishes the foundational structure for the ICQ Management Systems Framework.

This manual provides:

- A unified classification of ICQ standards.
- A parallel mapping to internationally recognized ISO standards.
- A clear reference matrix for certification, training, and auditing.
- A scalable numbering system for future ICQ standards.

The ICQ framework is designed to be independent, region-aware, and aligned with global best practices while maintaining flexibility for GCC and MENA operational environments.

2. ICQ Standards Numbering Structure

Each ICQ standard follows the format:

ICQ C NNNN

Where:

- **ICQ** = ICQ Standards Framework.
- **C** = Category Code (1–7).
- **NNNN** = Standard Identifier within the category.

This structure ensures scalability, clarity, and alignment with ISO families without duplicating ISO numbering.

3. ICQ Standards Categories

The ICQ framework consists of **seven primary categories**:

Category 1: **Quality Management.**

Category 2: **Environment and Energy.**

Category 3: **Occupational Health and Safety.**

Category 4: **Information Security and Cybersecurity.**

Category 5: **Business Continuity, Risk and Asset Management.**

Category 6: **Education and Training Systems.**

Category 7: **Food Safety Systems.**

4. ICQ–ISO Comparative Matrix *(Organized by ICQ Categories)*

Category 1: Quality Management

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Quality Management System	ISO 9001	ICQ 11001	نظام إدارة الجودة وتحسين العمليات	For quality management systems (QMS) that helps organizations consistently meet customer and regulatory requirements while promoting continual improvement.
2	Quality Management	ISO 10015	ICQ 11002	إدارة الجودة	Provides guidelines for organizations to systematically manage competence and develop their people to enhance quality and organizational performance.
3	Innovation Management	ISO 56002	ICQ 11003	إدارة الابتكار داخل المؤسسات	Provides guidance for establishing, implementing, maintaining, and continually improving an innovation management system to enhance organizational innovation capabilities.
4	Compliance Management	ISO 37301	ICQ 11004	إدارة الالتزام والامتثال	Provides guidelines and requirements for establishing, developing, and continually improving a compliance management system (CMS).
5	Social Responsibility	ISO 26000	ICQ 11005	المسؤولية الاجتماعية للمؤسسات	Provides guidance on social responsibility, helping organizations integrate ethical practices into their operations.
6	Medical Devices Quality	ISO 13485	ICQ 11006	إدارة جودة الأجهزة الطبية	For a quality management system (QMS) tailored to the medical device industry, ensuring consistent product safety and regulatory compliance.
7	Laboratory Management	ISO/IEC 17025	ICQ 11007	كفاءة المختبرات وإدارة الفحص والمعايرة	Specifying general requirements for the competence, impartiality, and consistent operation of testing and calibration laboratories.

Category 2: Environment and Energy

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Environmental Management	ISO 14001	ICQ-22008	إدارة الجوانب البيئية والاستدامة	Helping organizations manage environmental responsibilities systematically and improve sustainability performance.
2	Energy Management	ISO 50001	ICQ-22009	إدارة الطاقة وتحسين كفاءتها	Provides a framework for organizations to develop an Energy Management System (EnMS) aimed at improving energy efficiency.

Category 3: Occupational Health and Safety

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Occupational Health and Safety	ISO 45001	ICQ 33010	إدارة الصحة والسلامة المهنية	Provides a framework for organizations to proactively manage occupational health and safety (OH&S) risks and improve workplace safety.
2	Occupational Health and Safety (Legacy)	OHSAS 18001	ICQ 33011	نظام الصحة والسلامة المهنية (قبل ISO 45001)	Commonly known as OHSAS 18001, for occupational health and safety management systems designed to reduce workplace risks and improve organizational safety performance.

Category 4: Information Security and Cybersecurity

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Information Security Management	ISO 27001	ICQ 44012	إدارة أمن المعلومات	Establishing, implementing, and maintaining an Information Security Management System (ISMS) to protect sensitive information systematically.
2	Cybersecurity Management	ISO 27032	ICQ 44013	إدارة الأمن السيبراني	Guidelines for enhancing cybersecurity and Internet security across organizations, focusing on protecting information, networks, and online operations.

Category 5: Business Continuity, Risk and Asset Management

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Business Continuity Management	ISO 22301	ICQ 55014	استمرارية الأعمال وإدارة الطوارئ	For Business Continuity Management Systems (BCMS), providing a framework to ensure organizations can continue operations during disruptions.
2	Risk Management	ISO 31000	ICQ 55015	إدارة المخاطر المؤسسية	Providing principles, a framework, and a process for effective risk management applicable to any organization.
3	Asset Management	ISO 55001	ICQ 55016	إدارة الأصول المؤسسية	Specifies the criteria for establishing, implementing, and improving an asset management system.
4	Facilities Management	ISO 41001	ICQ 55017	إدارة المرافق والخدمات التشغيلية	For facility management systems, providing a framework to optimize operational efficiency, sustainability, and stakeholder satisfaction.

Category 6: Education and Training Systems

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Educational Organization Management	ISO 21001	ICQ 66018	إدارة المؤسسات التعليمية	For Educational Organization Management Systems (EOMS) that helps institutions improve educational quality and meet learners' needs.
2	Language Learning Services	ISO 29991	ICQ 66019	خدمات تعلم اللغات	Specifies requirements for language-learning services, ensuring quality and consistency in language education provided outside formal education systems.
3	Evaluation of Learning Services	ISO 29992	ICQ 66020	تقييم خدمات التعلم	Provides guidance for planning, developing, implementing, and reviewing assessments of learning outcomes to ensure quality and reliability in educational services.
4	Learning Services Providers	ISO 29993	ICQ 66021	إدارة خدمات التعليم والتدريب	Specifying requirements for learning services outside formal education, including lifelong learning and training programs.
5	Online Learning Services	ISO 29994	ICQ 66022	خدمات التعليم الإلكتروني	Specifies requirements for quality and effective delivery of distance learning services.
6	Guidance for Learning Services	ISO 29995	ICQ 66023	الإرشادات الخاصة بخدمات التعلم	Provides a comprehensive vocabulary for the field of education and learning services. It is intended to serve as a reference for standards users and developers, facilitating communication and common understanding of the terms within this field.

Category 7: Food Safety Systems

S.N.	Standard Name	ISO Number	ICQ Equivalent No.	Description (Arabic)	Description (English)
1	Food Safety Management System	ISO 22000	ICQ 77024	إدارة سلامة الغذاء	Specifies requirements for a food safety management system to ensure safe food across the entire supply chain.
2	PRPs for Food Manufacturing	ISO/TS 22002-1	ICQ 77025	المتطلبات الأساسية للمصانع	Specifies requirements for establishing and maintaining prerequisite programs (PRPs) to control food safety hazards in food manufacturing.
3	PRPs for Catering	ISO/TS 22002-2	ICQ 77026	المتطلبات الأساسية للتموين	Specifies requirements for establishing, implementing, and maintaining prerequisite programs (PRPs) to control food safety hazards in catering and food service operations.
4	PRPs for Farming	ISO/TS 22002-3	ICQ 77027	المتطلبات الأساسية للإنتاج الزراعي	Provides guidelines for implementing prerequisite programs (PRPs) to ensure food safety in farming operations, supporting compliance with ISO 22000.
5	PRPs for Food Packaging	ISO/TS 22002-4	ICQ 77028	المتطلبات الأساسية للتغليف	Specifies prerequisite programs (PRPs) for controlling food safety hazards in the manufacture of food and feed packaging.
6	Traceability in Food Chain	ISO/TS 22002-5	ICQ 77029	التتبع في سلسلة الغذاء	Specifies requirements for prerequisite programs (PRPs) to ensure food safety in transport and storage across the food supply chain.
7	Temperature-Controlled Delivery	ISO 23412	ICQ 77030	خدمات التوصيل المبرد	For indirect, temperature-controlled refrigerated delivery services for temperature-sensitive goods in land transportation.

5. Future Expansion

The ICQ framework is designed to expand into additional domains such as:

- Food Safety
- Sustainability
- Governance & Compliance
- Digital Transformation
- AI Governance

Each new standard will follow the same numbering structure and category logic.

6. Conclusion

This manual represents the **first official edition** of the ICQ Standards Framework. It provides a structured, scalable, and internationally aligned foundation for:

- Certification
- Training and education
- Auditing
- Organizational development